

Students'

FREQUENTLY ASKED QUESTIONS ABOUT STUDENT HEALTH SERVICES



What is Student Health Services?

It is a clinic staffed by a nurse practitioner, physician assistant, a registered nurse and a part time physician. We offer confidential care and to all full time students with a special focus on the health needs and concerns of college students.

Where are we located?

SHS is located on the ground floor of Russell Towers on North Street.

When are we open?

We are open **8:30 am – 5:00 pm, Monday – Friday**. We offer walk-ins, with no student workers, on Thursday and Fridays from 1:00 – 4:00 pm. We are closed on the weekends. We see students by appointment. Our phone number is 978-665-3643.

What types of illnesses do we treat?

We can treat the majority of health problems encountered by college students. We see students for a variety of medical concerns: Sore throats, respiratory infections, skin rashes, stomach flu, urinary tract infections, sprained ankles/ wrists, "pink eye", anxiety and depression, to name a few.

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Is emergency care available evenings and weekends?

Yes, Campus Police are all trained first responders and will respond immediately if called. Their number is 978-665-3111. If ambulance transportation is needed, the police officer will call for one.

What lab testing is available in the clinic free of charge?

Rapid strep, urine, pregnancy and mono tests can be done while you wait.

Do you offer reproductive health care?

Yes, we do. We offer exams for men and women and we can prescribe a variety of hormonal contraceptive methods. We also offer Plan B, free condoms and STD testing for both men and women.

Do students need health insurance?

Yes, the state of Massachusetts requires that all student carry health insurance. Every student who is registered for 9 or more credits will automatically be billed for health insurance. If you already have an insurance plan, you can waive the insurance. The directions for waiving the insurance will be included in the tuition bill.

Are students required to submit health forms?

Yes, all entering students need to provide us with a completed health form, which can be downloaded from our web site.

Go to the [Health Form Information Page](#) for the required forms and instructions. Completed health forms are due July 15 for fall semester and December 15 for the incoming winter term.

Are my visits confidential?

Yes, they are. By law, we can't discuss your medical case without your permission.

